



Haringey Council

Wood Green Area Forum and Committee

MONDAY, 15TH OCTOBER, 2012

6.30 pm

**VENUE: WOOD GREEN LIBRARY GALLERY)
187-197A HIGH ROAD, LONDON N22 6XD**

MEMBERS OF THE AREA COMMITTEE/FORUM:

Councillors Christophides (Chair), Cooke, Demirci, Egan, Gibson, Meehan, Stewart, Strickland and Waters

6.00 – 6.30pm: please visit the council's display stands to collect your consultation documents, freepost feedback cards, and see the latest news and information on council services and projects.

AREA FORUM

- INTRODUCTION AND WELCOME - 6.30pm**

The Chair will provide an overview of items on the agenda and how the Area Forum and Committee will proceed.

- ACTIONS FROM PREVIOUS MEETINGS - 6.35pm**

To provide an update on actions from previous meetings.

- WOOD GREEN REGENERATION - 6.50pm**

The Council's Assistant Director for Planning, Regeneration and Economy will provide an introduction to the session on the regeneration of Wood Green and developing a clear future vision for the town centre.

- WOOD GREEN TOWN CENTRE 'MAJOR SCHEME' - 7.10pm**

East Architects will give a presentation on the development of plans for the £4.2m Transport for London funding allocated for the Wood Green town centre area to make significant improvements to the highways infrastructure and surrounding public realm. Residents will then be invited to put forward their views to feed into the consultation.

- TRAFFIC CALMING - 8.00pm**

To receive an update on traffic management in the Watsons Road/Ringslade Road area.

- AGENDA ITEMS FOR FUTURE MEETINGS - 8.10pm

AREA COMMITTEE

1. APOLOGIES FOR ABSENCE

2. DECLARATIONS OF INTERESTS

A Member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and
- (ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct.

3. MINUTES

To agree the minutes of the Committee meeting held on 19 June as an accurate record.

4. ISSUES RAISED DURING THE AREA FORUM

To take forward any issues raised during the Area Forum.

5. AREA PLAN

To receive an update of the Area Plan.

6. TO NOTE DATES OF FUTURE MEETINGS AND DISCUSS VENUES AND AGENDA ITEMS

- 29 January 2013
- 18 April

7. ANY OTHER BUSINESS OF AN URGENT NATURE

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Friday, 28 September 2012

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**MINUTES OF THE WOOD GREEN AREA FORUM AND COMMITTEE
TUESDAY, 19 JUNE 2012**

Present: Christophides (Chair), Demirci, Egan, Meehan and Stewart

In Councillor Cooke, Gibson, Strickland and Waters
Attendance:

| MINUTE NO. | SUBJECT/DECISION | ACTION BY |
|---------------|--|--------------|
| WGAC73 | <p>APOLOGIES FOR ABSENCE</p> <p>Apologies were received from Cllrs Cooke, Gibson, Strickland and Waters.</p> | |
| WGAC74 | <p>MINUTES</p> <p>RESOLVED</p> <ul style="list-style-type: none"> That the minutes of the meeting held on 17 April 2012 be agreed as an accurate record. <p>The Committee received an update on a number of issues raised at the last meeting including the allocation of the £450 underspend to the Making the Difference Fund for the area. Two projects had been proposed at the last meeting: Parkside Malvern Resident's Association and refurbishment of Dolly Pope's bench plaque. An update would be provided at the next meeting once the exact monies had been determined for each project, although it was anticipated that the majority would be allocated to Parkside Malvern.</p> <p>The Chair also gave an update following a number of queries raised during the last Forum meeting in relation to the Olympics including the potential for large screens to be erected in public spaces in the borough to show the Games. Officers had explored the potential hire cost for such an outdoor screen and had established this would be in the region of £10,000. The screenings would also incur additional expense related to crowd management and public safety arrangements and compliance with requirements set out by LOCOG (London Organising Committee of the Olympic and Paralympic Games). Therefore, in light of the current financial climate, the proposal would not be taken forward.</p> <p>Clarification had also been sought on the allocation of tickets via Ticketmaster for the Olympic Torch event at Alexandra Palace following concerns expressed at the last Forum that the tickets had not been ringfenced for borough residents. It was confirmed that the tickets had been sold in accordance with LOCOG ticketing guidance, with approximately 25% of tickets released at Tottenham Green Leisure Centre. An analysis undertaken by Ticketmaster had shown that 83% of ticket purchases made through them were from within Haringey, Enfield or Barnet.</p> | Chair |

**MINUTES OF THE WOOD GREEN AREA FORUM AND COMMITTEE
TUESDAY, 19 JUNE 2012**

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| WGAC75 | <p>AREA PLAN</p> <p>The Committee considered the final draft of the Area Plan for Wood Green, Noel Park and Bounds Green wards identifying priorities for the year 2012/13 onwards.</p> <p>The Committee queried one of the entries under the community safety priority in relation to street drinking in Tintern, Granville, Grainger, Cline Rd and Hillside Gardens as Councillors were not aware that these were particular problem areas. It was agreed that the narrative for this item needed to be made clearer and that ward Councillors should discuss this issue with their Safer Neighbourhood teams.</p> <p>It was commented that the Plan would need to be updated and strengthened to reflect the new plans being developed for youth services and any additional resources available.</p> <p>RESOLVED</p> <ul style="list-style-type: none"> That the final version of the Area Plan be approved subject to the revisions requested above and in acknowledgement that the Plan remained a 'live' document subject to ongoing review and update following each quarterly Area Forum and Committee meeting. | <p>Joan Hanco x</p> <p>Joan Hanco x</p> |
| WGAC76 | <p>TO NOTE DATES OF FUTURE MEETINGS AND DISCUSS VENUES AND AGENDA ITEMS</p> <p>The next meeting was scheduled for 15 October and would be held if possible at a venue in Noel Park ward. As discussed at the last meeting, the October meeting would be on the topic of Wood Green regeneration and as such, it was suggested that Wood Green library might be an appropriate venue.</p> | <p>Clerk</p> |

COUNCILLOR JOANNA CHRISTOPHIDES

Chair

Woodside, Noel Park & Bounds Green Area Forum & Committee Area Plan

| Priority | Year One Activity 2012/13 | Service / Partner Action | Lead Service & Lead Officer Contact | UPDATE Sept 12 |
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| | <p>Secure access for local groups to use community facilities for free / at a reduced rate</p> <p>1. Community Engagement</p> | <p>The Council is undertaking a review of the Council buildings leased to community organisations to improve support for Haringey's voluntary sector (in line with the Voluntary Sector Strategy 2011-16 - www.haringey.gov.uk/voluntary_sector_strategy). Key issues the review will consider are;</p> <p>Building condition – generally community buildings are considered to be in poor state of repair overall, with limited capacity to invest.</p> <p>Community use - some buildings could be made more generally available as a flexible resource</p> <p>Utilisation – some buildings are under-utilised due to limited opening hours, constraints to flexibility in uses and building condition</p> <p>The approach to the community buildings review is as follows:</p> <ol style="list-style-type: none"> 1. Assess the building stock condition and use of the tenanted buildings and other Council properties available for community use 2. Evaluate all buildings to identify opportunities for redevelopment and consider disposal options that could help realise or contribute to other Council objectives relating to regeneration and housing and employment. 3. Develop options for increasing the efficiency and effectiveness of community building assets. <p>The review is in progress and a list of relevant properties, initial outcomes and options will be available in Autumn 2012.</p> | Dinesh Kotecha – Head of Property Services | |

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| | | Recommended that outcome of Review is considered as part of future Area Forum agenda The creation of Area Forums in June 2011 was intended to do just this; provide a space for residents to raise concerns and set the agenda. Residents had an opportunity in March 2012 to comment on the way the Area Forums are currently working as part of a Governance Review. This Review is still in progress and will look at ways of ensuring residents are empowered. | | |
| | | Recommended that outcome of Review is considered as part of future Area Forum agenda A Resident Association network exists in Haringey already. It's called Haringey Federation of Residents' Associations: www.haringeyresidents.org . Haringey Adult Learning Service www.haringey.gov.uk/adult-learning is proactive in marketing course options in the borough. Currently they do this through: 1. Community Engagement (cont.) | Robert Bennett – Head of Haringey Adult Learning Service | Brochure for academic year now published and distributed to libraries, schools, children's centres and community groups. Digital displays updates are being implemented. Advert taken out in Haringey People (Aug/Sept) and will be in NL Advertiser mid-August. |

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| | | <p>access to the Haringey texting facility as we see great potential to promote.</p> <p>Analysis over years has demonstrated that more costly promotions are simply not cost-effective. In 2010, HALS spent over £2000 on newspaper adverts that generated very few enrolments (1.8%), this year HALS only used Haringey People and generated 2%. Word of mouth is the most cost effective as it brings in 19% of all enrolments and is free.</p> <p>1. Community Engagement (cont.)</p> | | <p>Press releases available on intranet and H website.</p> <p>Programme guide on website.</p> <p>Programme of attendance at community events implemented.</p> <p>Tasters planned for Autumn term.</p> <p>SMS texting now available.</p> <p>Courses uploaded to London learning website.</p> <p>Recent survey indicates 97% of learners said they would recommend HALS.</p> |
| | | <p>Make use of talking software to market services to, and engage, the visually impaired</p> | <p>The Council's Communication team will provide information in different formats to support residents who are visually impaired e.g. Braille.</p> <p>The Council's website does not offer text to speech facilities, however there is information on the Council website (www.haringey.gov.uk/index/about_this_site) about free external tools residents may wish to use.</p> | <p>Lesley Gordon – Communications Manager (Marketing)</p> |

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| | | <p>We are developing closer working relationships with mental health voluntary sector that will run counselling (as part of the national Improving Access to Psychological Therapies (IAPT) programme – visit www.nmhdu.org.uk/news/improving-access-to-psychological-therapies). They are not currently involved in exercise/fitness but we are requiring them to act as a signposting service so should be able to direct people to appropriate leisure facilities.</p> | | Tristan Brice – NHS Borough presence & Nicole Klynman – Public Health formats. |
| 2. Community Health | <p>Consider opportunities for a mental health outreach programme – to include counselling, keep fit and activities to counter loneliness</p> <p>Campaign / negotiate for a community medical centre facility as part of the Heartlands site</p> <p>Heartlands developers to recruit locally</p> <p>Encourage residents to take part in community walks that use local parks</p> <p>Install a BCTV Green Gym in Woodside area</p> | <p>An Active for Life (www.haringey.gov.uk/active_for_life) community walks programme exists and is led by public health colleagues</p> <p>Recommended that walks are promoted through future Area Forum meetings</p> | <p>Nick Powell – Head of Carbon Management and Sustainability & Martin Tucker – Regeneration Manager, Employment & Skills</p> | <p>Both of these activities are part of the draft Section 106 agreement due to be signed in March 2012 and agreed by Planning Committee (www.minutes.haringey.gov.uk/mgCommitteeDetails.aspx?ID=106). Health space will be offered to "health organisers" as and when the scheme gets built (1-5 years).</p> <p>The scheme will also support local jobs/training resources.</p> <p>Recommended that an update on Heartlands is a future Area Forum agenda item</p> |
| 2. Community Health (cont.) | | | <p>Vanessa Bogle & Gloria Salmon – Public Health</p> | <p>Health Champions recently recruited who promote the health walks across Haringey.</p> |
| | | | <p>Simon Farrow – Head of Client Services, Leisure Services</p> | <p>No further update at this time.</p> |

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| | <p>Identify problem areas for street drinking (incl. Tintern, Granville, Grainger, Cline Road and Hillside Gardens)</p> <p>3. Community Safety</p> | <p>The Safer Neighbourhood Team (SNT) for the area will investigate this and report back to the Area Forum at the June 2012 Area Forum</p> | <p>Mark Long – Chief Inspector Safer Neighbourhoods</p> | <p>^ CI Long - The Woodside team has received no complaints regarding Tintern/Granville and Grainger. They also have seen no evidence of street drinking having undertaken a patrol in these roads just yesterday (6/8/12). Their main street drinking problem is in Stewart Crescent which they patrol everyday to enforce the no-drinking zone.</p> <p>The Bounds Green Team have not received any complaints or noticed any problems in Cline Road. They have had some</p> |

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| | | | | complaints regarding Middleton Road and are regularly patrolling this area and stopped 4 drinkers today (7/8/12). |
| Enforce a Drinking Control Zone in problem areas | This is the responsibility of both police and Council and will be undertaken. | | Claire Kowalska – Community Safety and Engagement Manager / Mark Long – Chief Inspector Safer Neighbourhoods | ^ CI Long - No-drinking and dispersal zones are enforced by local SN Teams regularly |
| Make more use of CCTV to detect issues – in consultation with local residents | There is a protocol already in place for the use of CCTV for community safety purposes. Safety is the overriding priority. The Community Safety Team (www.haringey.gov.uk/communitySafety). is now in the Single Frontline Service with the CCTV/Parking Team under a single Assistant Director and this will further strengthen performance. We will investigate the use of a CCTV Lay Panel rather than general consultation as this is more practical. | | Claire Kowalska – Community Safety and Engagement Manager / Mark Long – Chief Inspector Safer Neighbourhoods | ^ CI Long - CCTV is always considered in any investigation of crime or ASB to detect offences and offenders. There is also use of mobile cameras where coverage is insufficient. |
| | Communicate police activity / successes to tackle gang issues to residents | Special feature on gang approaches and successes to be in Haringey People (www.haringey.gov.uk/haringeyPeople) in the Autumn. Could be an agenda item at Autumn area committee if requested. | Claire Kowalska – Community Safety and Engagement Manager / Mark Long – Chief | ^ CI Long - this action should fall under DCI Lee Presland who has the Police lead for |

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| | Explore potential for after-school and 7pm onward police patrols | After school patrols is a priority and now a Haringey Police Community Promise, see (www.content.met.police.uk/News/Valentines-Day-sees-launch-of-local-police-community-promises/1400006675653/1257246741786). The police would like more information on the need for evening patrols as the current intelligence does not support this. | Inspector Safer Neighbourhoods Mark Long – Chief Inspector Safer Neighbourhoods | ^ CI Long - After school patrols are fully embedded into daily taskings for Schools Officers and Neighbourhood Policing Teams. This is monitored by local Grip & Pace Centre. There remains no intelligence to support patrols until 7pm. |
| | Encourage residents to engage with local Neighbourhood Watch schemes | Area Committee to nominate a Member to liaise with the Neighbourhood Watch Co-ordinator Pauline Syddell to pass on details of those interested and to agree on the best channels of promotion for the area. | Mark Long – Chief Inspector Safer Neighbourhoods | ^ CI Long - I am unsighted as to whether this name was provided at this time. I am awaiting an answer from Pauline who is not on duty at this time. |
| 4. Support for Families | Parenting classes to support families and build self-esteem | Parenting programmes run regularly across the year from the borough's Children's Centres. Parents are referred to the programmes by professionals. | Alison Botham – Head of Integrated Working and Family Support | Timetable agreed. Programmes being run from September 2012. |

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| | (considering accessibility e.g. translation services) | Children and Young People's Service are also proposing to run parent workshops on supporting young children's well being and development as part of the expanded 2 Year Old Programme from September 2013. | Shubhi Raymond – Early Years Inclusion Team Manager | All children's centre timetables include drop-in activities for parents. Targeted group sessions for young parents planned for April 2013. |
| | Explore feasibility of running Young Mum's coffee mornings or drop-in sessions offering support | All the borough's children's centres run drop in sessions for parents with a timetable of sessions delivered across each Children's Centre cluster. | Ngozi Anuforo – Early Years Commissioning Manager | Across the children's centre clusters information about local support activities is gathered and shared with parents. All centres have a lead information role within the team and parents are signposted to appropriate support and services. |
| 5. Houses of Multiple | Take enforcement | The HMO work plan is prioritised to ensure limited resource is used | Steve Russell – | |

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| Occupation (HMOs) / Overcrowding | action against rogue landlords | <p>effectively. The team therefore prioritise reports against properties that meet the following criteria:</p> <ul style="list-style-type: none"> - 3+ stories - 5 or more people - 2 or more households - Shared facilities <p>The HMO Team respond to all referrals regarding housing conditions in the private sector and take enforcement action in the worst cases, visit www.haringey.gov.uk/hmo-licensing for more information.</p> | Manager, Housing Improvement Team (Private Sector) | <p>The team is providing a reactive service to this area. Mandatory HMO's will be actioned and HMO's with serious safety issues will be dealt with. Basic public health issues are dealt with through service of notices.</p> |
| | Address inadequate lighting in the alley of Arnold Bennett Way (off the High Road), Tintern Road and Hillside Gardens | <p>The Council is unable to commit to this due to unknown level of funding beyond 2012/13 and that funding has already been allocated to other locations.</p> | Tony Kennedy – Sustainable Transport Manager | No further update |
| | Explore feasibility of making the temporary diversions set up to aid the gas works on Hornsey Park Road (opposite Mary Newner Way) permanent to aid congestion | <p>It is unlikely that a one-way system will be considered in Hornsey Park Road as this could potentially lead to an increase in traffic speeds. Surrounding roads would also see a rise in traffic volume. Current streetscape design discourages one way roads as they often serve to bisect communities, raise safety concerns through traffic speeds and volume and are inconvenient to those that live along them. To this end, many one way streets are now being removed.</p> <p>The main purpose of the Mary Newner Way diversion was to enable the regeneration of the Haringey Heartlands site, which may have</p> | Tony Kennedy – Sustainable Transport Manager | No further update |

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| | | benefits in terms of relieving traffic on Hornsey Park Road. However, it was not built as a by-pass for Hornsey Park Road and was not designed to cater for the traffic on Hornsey Park Road as well as the traffic from the redevelopment of Haringey Heartlands. | | |
| | Replace Olympic flag outside Wood Green library | The flag was originally given by the London Olympic games Committee with the involvement of Communications Team and Culture Services. Leisure Services will secure a replacement flag by June 2012. | Maria Stephanou – Principal Officer Library Service Delivery | |
| | Tackle dumping / fly-tipping joining on Lordship Lane | Neighbourhood Services and Veolia respond to all reported incidents of dumped rubbish. Tackling fly-tipping is a key aim for the Neighbourhood Action Teams. In 2012/13 a new Fly-tipping Strategy will be piloted in Tottenham & Seven Sisters. Learning from this pilot will be rolled out to other areas in 2013/14. | Michael McNicholas – Neighbourhood Action Team Manager | The Tottenham & Seven Sister pilot has begun. |
| | Explore feasibility of CCTV in fly-tipping hot spots | This will happen as part of new fortnightly collection scheme's evaluation 2012/13. | Michael McNicholas – Neighbourhood Action Team Manager | Monitoring & targeted Engagement has commenced in Phase 1&2 and will continue in Phase 3. |
| 6. Public Realm (parks & green space, traffic and connectivity) | Monitoring of roll-out of fortnightly refuge collections to ensure residents are happy with new provisions | Residents with concerns about the new provisions can call Veolia Contact Centre 020 8885 7700. | Gary Cooke – NATS Team Leader | The named Neighbourhood Action Officers for the mentioned wards have contacted in the first instance primary schools in their respective |
| | Support community litter picking activity involving residents associations, schools and community groups | Part of new Neighbourhood Action Team's (NAT) role is to build relationships with schools. Schools interested in supporting a litter pick can contact their named local NAT officer who will coordinate support from Veolia (gloves, bins and advice etc). Neighbourhood Services is also developing a Community Volunteers scheme, to be launched 2013/14. | Zoe Robertson – | |

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| | | | Community Engagement Manager | <p>wards and introduced themselves as their ward NAO.</p> <p>The officers have asked the schools if they are interested in organising a local clean up and invited them to submit any ideas / suggestions they may have.</p> <p>The officers have also provided suggestions and are currently waiting for a response from the schools to ascertain the level of interest and what resources maybe required.</p> <p>The officers will also send emails to the active residents associations and Safer</p> |

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| | | | <p>Neighbourhood Team Ward panel members, however they are waiting on feedback from the schools to ascertain the level of interest and resources are managed effectively.</p> <p>Proposals for a new Community Volunteers scheme being developed for later in 2012.</p> | <p>Nick Schlittner – Projects & Policy Officer</p> <p>Sustainable Transport are leading on TfL scheme in Wood Green. Cllr Strickland will</p> |

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| | | <p>Introduce a shop frontage improvement programme for Lordship Lane</p> <p>Encourage inward investment</p> <p>7. Regeneration (Civic Centre and local developments) (cont.)</p> | <p>then needs the market to respond to economic development opportunities</p> <p>Such Grant schemes need external funding bids to support them. Council policy is to support local business and community Town Centre Groups to bid for such funds. This has been successful in Green Lanes, Muswell Hill and Tottenham High Rd</p> <p>The Council's Planning Service regularly meets land owners, developers to promote Haringey. The Council supports Haringey Business Board and North London Business and the North London Strategic Alliance to promote Inward Investment</p> <p>During 2012/13 the Council will research policy and strategy mechanisms to do this. Report in 2013/14</p> <p>This begun in May 2012. Consultation document is now in the public domain</p> <p>Recommended that Wood Green regeneration (including plans for Transport for London improvements) is a future Area Forum Agenda item (June or September 2012)</p> <p>To also consider the development of an Improvement Strategy for Myddleton Road Local Shopping Centre (consultation due July/ August for 6 weeks)</p> <p>Market Alexandra Palace as Wood Green's cultural centre to encourage more visitors</p> | <p>speak to Cllr Christophides to make the presentation an agenda item. Presentation will be delivered by project architect.</p> <p>Planning Policy have commissioned a town centre retail study which will have business clusters as part of its remit. Current policy requires that all new applications for fast food outlets seek planning permission</p> <p>Economic Development currently working to establish a Business led Town Centre Forum in Wood</p> |

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| | Pinkham Way | An update on Pinkham Way is an agenda item for the Area Forum taking place on 17 April 2012 | Sustainability | |
| | <p>Explore the potential for local work experience and / or apprenticeship schemes for young people (with placements available within big businesses, small and medium sized enterprises (SMEs) and Council services)</p> <p>8. Young Adults (17- 25 years olds)</p> | <p>All of these ideas are being developed through the new Employment Strategy agreed by Cabinet in March 2012. The new Employment Programme (particularly the job creation element where a minimum of 200 new jobs will be created in partnership with businesses) will include skills development plans including apprenticeships leading to Level 2/3 qualifications. The job creation scheme will include a wage subsidy to small and medium sized enterprises (SMEs) to create new jobs for local unemployed people with incentive payments if the job lasts 9 months and 12 months. Young people under 25 will be the primary focus of the programme. Developing an apprenticeship scheme within the Council is also under consideration.</p> <p>Recommended that this is a future Area Forum Agenda item</p> | Martin Tucker – Regeneration Manager, Employment & Skills | Marlon Bruce – Youth Outreach Community Officer, Homes for Haringey |

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| | | <p>support.</p> <p>Diverse range of activities catering for a variety of needs and interests these include; Graffiti, Fashion Design, Boxing, trips and jewelry making.</p> <p>Community Safety team reported that in the first 3 months of delivery Youth associate violent crime had decreased.</p> <p>Assist the RA with funding bid to promote responsible dog ownership</p> <p>9. Young People (8-17 years old)</p> | <p>Sade Ademosun – Resident Involvement</p> | <p>Dogs Trust workshops held May 12. Good attendance. 17 dogs were chipped.</p> <p>The Council has worked with the youth worker to extend the opening hours and have provided support to complete funding applications. Possibility of continuation with Communities Against</p> <p>Belinda Evans – Head of Youth, Community and</p> |

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| | Gun, Gangs and Knife Crime funding. | There is no current resource base in the Council to fund this area of work. | Belinda Evans – Head of Youth, Community and Participation | Temp Outreach Workers have been employed as part of the summer programme. We will evaluate the impact of their work with a view to redirecting resources if a need is identified. |
| Deploy detached youth workers with a long-term focus | | Promote take up of positive group activities like police Cadets, Brownies and Cubs in primary schools | Belinda Evans – Head of Youth, Community and Participation | This will be progressed in the Autumn Term. |
| | 10. Improving air quality | | | |

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